

SmartOffice 2009 BGA Webinar Series

Special Edition: **SmartOffice BGA Communication Advantages with Prudential**

*Welcome! This Webinar will
be approximately 45 minutes in length.*

Dial-in: 712-432-3900
Pin: 984124



Agenda

AGENDA		
August 6, 2009	Topic	Approx. Time
	Welcome and Introduction Meg Rose, FLMI, ACS Business Relationship Manager E-Z Data	5 minutes
	SmartOffice BGA Communication Advantages with Prudential Jeanette Tudor, Prudential Jodi Ollila, Prudential Carolyn Carrasco, E-Z Data	30-35 minutes
	Q&A Session <i>BGA Participants</i>	5-10 minutes

The screenshot shows the iLinc BGA Webinar Series interface. At the top, the window title is "iLinc | BGA Webinar Series" and the menu includes "File", "Edit", "Controls", "Tools", "Session", and "Help". Below the menu, there are icons for various controls and a "Dial In Number: 712-432-3900" with "Passcode: 984124".

The main content area is divided into several sections:

- Attendees:** Shows "0 / 1" attendees. A red arrow points to the "Attendees" tab.
- Session Details:**
 - Session Name: BGA Webinar Series
 - Leader: Meg Rose
 - Date/Time: 08/06/2009 11:00 AM
- Audio Details:**
 - Primary Dial-In: 712-432-3900
 - Passcode: 984124
- Sharing Options:** A list of actions on the right side:
 - Share your Desktop
 - Share a Region
 - Share an Application
 - Draw on a Whiteboard
 - Send Quick Invitation
 - Send Invitation via IM (copy)
 - Record Session

The background of the main content area features a large image of a group of people clapping, with the word "Smart" visible. The "EZ DATA INCORPORATED" logo is at the bottom of the image.

At the bottom of the interface, there is a "Chat" window with a "Private" button and a text input field. A red arrow points to the "Chat" window. The text "Type here to send a message" is visible below the input field.

The Windows taskbar at the bottom shows the "start" button, several application icons, and the system tray with the time "1:36 PM".

SmartOffice BGA Communication Advantages with Prudential

SmartOffice 2-Way Communication with Prudential

Jeanette Tudor, Prudential

Application Upload with Prudential

Jodi Olillia, Prudential

Carolyn Carrasco, E-Z Data

Next Steps and Contact Info

Application Upload

FREE Integration with Prerequisites:

- Imaging Provider Contract
- Application Upload Amendment

Jodi Ollila, Prudential

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Jeanette Tudor

Prudential Demand Management

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818-661-5043

Take Your Advantage Today

Prudential 2-Way Communication

Prerequisite: Pending Case Download (DXO) in SmartOffice using either Side by Side processing or Direct Download and Replace

Contact us to request:

E-mail: bgasupport@ezdata.com

Phone: (434) 522-4069

Annual BGA CPC is Fast Approaching

- > *September 13-15, 2009*
- > St. Louis, MO
- > Exceptional learning and networking opportunities
- > New Pre-Conf Session Sun afternoon
- > User Driven - Input from BGA Advisory Council
- > Take Me Out to the Ball Game – It's fun too!
- > Register at: www.ezdata.com/bga



Further Questions?

***How Can We Be a Better
Business Partner?***

E-mail: meg.rose@ezdata.com

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Thank you for your time and your business.